

Pauwels Travel Bureau Ltd presents...

## Colours of Morocco

with Optional 4-Night Northern Morocco: Chefchaouen & Tangier Pre Tour Extension

**September 23 – October 6, 2027**

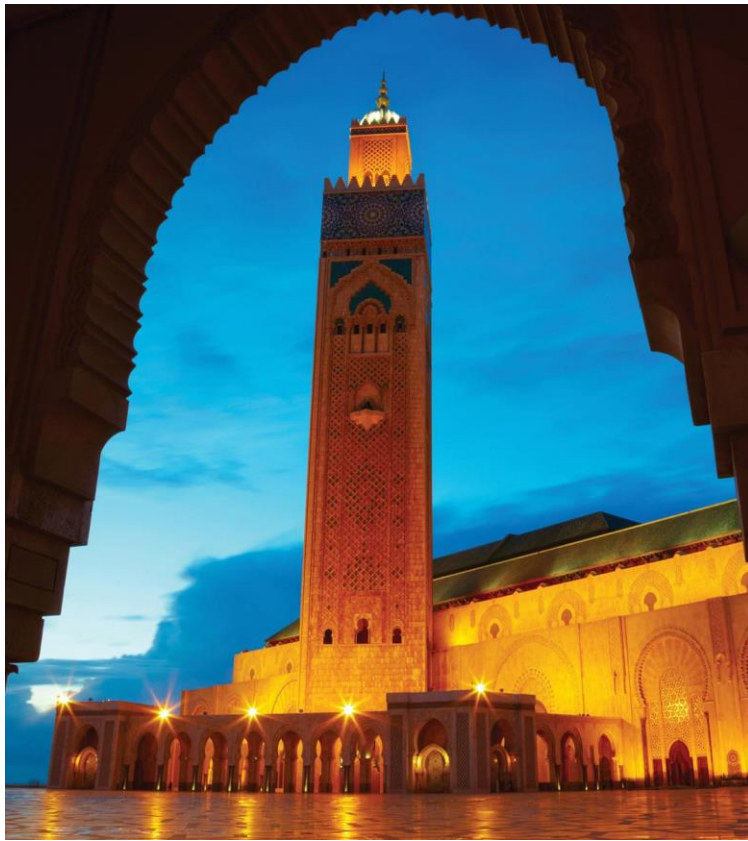


Book Now  
& Save  
**\$300**  
Per Person

**Upgrade to Elite Airfare!** See inside for details.

For more information contact  
Vincent Sacilotto  
Pauwels Travel Bureau Ltd  
**(519) 753-2695 or (519) 727-8810**  
**[vincejan@pauwelstravel.com](mailto:vincejan@pauwelstravel.com)**

**collette**



**Small Group Travel** rewards travellers with new perspectives. With just 12-24 passengers, these are the personal adventures that today's cultural explorers dream of.

**14 Days • 24 Meals:** 12 Breakfasts, 5 Lunches, 7 Dinners

**HIGHLIGHTS...** Casablanca, Hassan II Mosque, Rabat, Fes, Sahara Desert Camp, Camel Ride, Khamlia Music Village, *Ksar* of Ait-Ben-Haddou, High Atlas Mountains, Marrakech, Cooking Class

#### ITINERARY AT A GLANCE

Day 1	Overnight Flight
Days 2, 3	Barcelo Anfa Casablanca, Casablanca
Days 4 – 6	Safae Riad Fes, Fes
Day 7	Kasbah Xaluca Erfoud Hotel, Erfoud
Days 8, 9	Relaxing Desert Camp, Merzouga
Day 10	Hotel Xaluca Dades, Boumalne du Dades
Days 11 – 13	Hivernage Hotel and Spa, Marrakesh

*On some dates alternate hotels may be used.*

#### Day 1: Thursday, September 23, 2027 Overnight Flight

On a captivating adventure through a land of centuries-old culture and customs, discover the “Land of Sunset” and “Gateway to Africa” – the country called Morocco.

#### Day 2: Friday, September 24, 2027 Casablanca, Morocco

Welcome to Morocco! Arrive in Casablanca, the economic hub of the country. With no scheduled sightseeing today, spend the day as you wish, exploring the city independently. Depending on your arrival flights, you may join your local Tour Manager on a vicinity walk around your hotel to get acquainted with the area and share a first toast to the tour.

#### Day 3: Saturday, September 25, 2027 Casablanca

Discover Casablanca's many facets today. Begin at the Hassan II Mosque, Africa's largest functioning mosque, and enjoy a privately led tour to learn about its history and significance. Admire the intricate ceramic tilework and hand-carved stone of this architectural masterpiece. Immerse yourself in local life at a lively market where fresh produce arrives daily from nearby farms and take the opportunity to interact with vendors. Enjoy free time to explore the Art Deco neighbourhood, a reminder of Morocco's French colonial past. Later, step inside Rick's Café,\* the legendary setting inspired by the film *Casablanca*, and join your fellow travellers for a memorable dinner. (B, D)

#### Day 4: Sunday, September 26, 2027 Casablanca - Rabat - Fes

Depart from Casablanca this morning for Fes. En route to Fes, stop in Rabat\*\* to visit the Mausoleum of Mohammed V, an exemplar of modern Moroccan design. On a privately led tour, you'll learn about the mausoleum's history and admire its intricate ceramic tilework, hand-carved wood, marble, and bronze ornamentation that make it fit for a king. See the Kasbah des Oudaias with its whitewashed houses and winding lanes. Enjoy free time for lunch on your own, then continue to Fes, where you'll spend the next 3 nights in a traditional *riad*. (B, D)

#### Day 5: Monday, September 27, 2027 Fes

Get ready to discover Fes, one of the holiest cities in the world. Learn about its history as a centre of government, philosophy, medicine, and religion. Visit the Al-Qarawiyyin University (UNESCO), the oldest continuously operating university in the world, admiring its high arches and Andalusian influences. Take a deep breath before getting a closer look into an ancient tannery. Some Fes tanneries date back to the 11th century and continue to operate using traditional methods, offering a unique glimpse into the ancient craft of leather-making. On a walking tour of the 9th-century *medina*, explore the alleyways and stalls of this ancient market. Enjoy a free afternoon beginning at 3:00 p.m. (B)

#### Day 6: Tuesday, September 28, 2027 Fes

Enjoy your day at leisure in Fes. Explore the city further, strolling through marketplaces or maybe visiting a museum, like the Nejjarine Museum of Wooden Arts & Crafts, where you can admire displays of fine woodwork and artifacts inside a restored *caravanserai*. Perhaps you'll join an optional tour to the archaeological site of Volubilis, a UNESCO World Heritage Site, followed by lunch at a local winery that offers insight into Morocco's wine-making traditions and the country's cultural relationship with wine. (B)

#### Day 7: Wednesday, September 29, 2027 Fes - Erfoud

Cross some of Morocco's most breathtaking desert landscapes on the way to the Sahara. En route, pause to bask in majestic views of the Middle Atlas Mountains. Arrive in Erfoud, called the “Door to the Desert,” where many famous movies were filmed, including *The Prince of Persia* and *The Mummy*. (B, L, D)



## Book Now & Save \$300 Per Person:

Double \$8,649; **Double \$8,349\***  
 Single \$10,449 **Single \$10,149**

**For bookings made after Feb 24, 2027 call for rates.**

**Included in Price:** Round Trip Air from Toronto Intl Airport, Air Taxes and Fees/Surcharges of \$170 per person (subject to increase until paid in full), Hotel Transfers

**Not included in price:** Cancellation Waiver and Insurance of \$849 per person

For Round Trip Air from Detroit Metro Airport, Add \$200 per person to the above rates.

\* All Rates are Per Person and are subject to change, based on air inclusive package from YYZ

### Upgrade your in-flight experience with Elite Airfare

Additional rate of: Premium Economy \$2,990; Business Class \$7,990

- \* Elite Air pricing (Premium Economy, Business Class or First class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.

† Refer to the reservation form to choose your upgrade option

#### Day 8: Thursday, September 30, 2027 Erfoud - Sahara Desert

Today, enjoy some free time in Erfoud, a fascinating oasis town known as the "Gateway to the Sahara." You may want to relax at your hotel, explore Erfoud, or enjoy the hotel grounds. In the afternoon, make your way into the Sahara in a 4x4 for a 2-night stay under the stars in a luxury tented camp in the desert. On the way, stop at a fossil factory where you'll discover Morocco's fascinating paleontological heritage. This region is renowned for its rich deposits of ancient marine fossils, dating back hundreds of millions of years to when the Sahara was covered by ocean. Continue your journey into the desert for the real adventure: crossing the golden dunes to reach your camp. (B, D)

#### Day 9: Friday, October 1, 2027 Sahara Desert

Rise early to watch the sun illuminate the Sahara in stunning hues of orange, yellow, and red. This morning, you'll have the opportunity to ride through the dunes on the back of a camel. Continue your day with a visit to a date farm to learn about the vital role oases play in local life. You'll learn traditional field-irrigation methods passed down through generations and see how these ancestral techniques have sustained agriculture in arid regions for centuries. Then, visit the village of Khamlia to experience local village life. Meet with locals for an eye-opening and meaningful discussion before experiencing traditional sub-Saharan Gnawa music. Return to your camp as the sun sets over the desert. This evening, sit with your Tour Manager and learn more about the importance of Islam in Morocco through the

centuries and its impact on modern day-to-day life in sub-Saharan Africa. (B, L, D)

#### Day 10: Saturday, October 2, 2027 Sahara Desert - El Khorbat - Boumalne du Dades

Return to the edge of the desert this morning and marvel as the sun illuminates the sweeping sands. Visit the fortified village of El Khorbat. Dating back to the 17th century, this village showcases Jewish and Muslim architecture and artifacts. Learn more about Berber culture while visiting the museum within the village. Enjoy a simple lunch at a local restaurant. This **Impact Moment** supports a business whose profits are used to conserve the cultural heritage and improve the living conditions of this small community. Later, arrive in Boumalne du Dades, where a golden sun lights up the gorge's river valleys, *palmeraies*, and burnished mud-brick homes. (B, L, D)

#### Day 11: Sunday, October 3, 2027 Boumalne du Dades - Ksar Ait-Ben-Haddou - Marrakech

Follow the rugged "Road of a Thousand Kasbahs," where turreted fortresses rise up like sandcastles along this ancient trading route. Arrive at the UNESCO site of the *ksar* of Ait-Ben-Haddou and discover the earthen buildings, defensive walls, and corner towers that make the *ksar* a striking feat of Moroccan architecture. Before you reach the city of Marrakech, learn about a women-run tapestry cooperative and enjoy a homemade meal in their home, offering an authentic glimpse into local life and traditions. Continue along the Tizi n'Tichka Pass in the High Atlas Mountains,

**For more information on extensions and options for this tour visit**  
<https://gateway.gocollette.com/link/1431534>

a scenic route through lush oasis valleys, imposing mountains, and Berber villages. (B, L)

### **Day 12: Monday, October 4, 2027 Marrakech**

This morning, **it's your choice!** Explore the Bahia Palace with its stunning architecture and gardens on a locally guided tour **-OR-** visit the Moroccan Culinary Arts Museum to discover the fusion of Arab, Amazigh, Mediterranean, and French influences in Moroccan cuisine, an ideal opportunity to shop and savour local fare at your own pace. Visit Jardin Majorelle, an iconic garden that beautifully showcases Morocco's rich cultural heritage. In the afternoon, consider joining an optional bike tour through Marrakech and pedal along colourful streets and hidden alleys, passing historic landmarks, bustling *souks*, and lively squares. (B)

### **Day 13: Tuesday, October 5, 2027 Marrakech**

Visit a women's training centre during today's **Impact Moment**. With your visit, support a program that empowers women seeking social and financial stability through culinary training. Enjoy an interactive cooking class, gathering fresh herbs and vegetables from the garden and learning the secrets of making *tagine*, while also getting to know the stories of the chef trainees and the stigmas they face around women's roles in society and the workplace. Enjoy the rest of your day at leisure. This evening, gather with your fellow travellers during a farewell dinner at a local restaurant. (B, L, D)

### **Day 14: Wednesday, October 6, 2027 Marrakech - Tour Ends**

Your tour comes to a close this morning. (B)

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## **Important Tour Information:**

**Book Now rates valid until Feb 24, 2027, valid on air inclusive packages only.**

**The overall activity level of this tour is a level 3.** This means you're an on-the-go traveller. You don't want to miss a thing, so walking and standing for longer periods of time (2-3 hours) isn't a big deal. A moderately paced two-and-a-half-hour walking tour, covering several miles, hills, and uneven surfaces, is no problem for you. Walking four miles over the course of a day is very doable, as is climbing into and out of various modes of transportation (tuk-tuk, cable car, zodiac, etc.). You can climb three flights of stairs easily and handle altitudes between 6,000 and 9,000 feet. Expect some longer days with early mornings or late nights balanced with free time to recharge or set out on your own adventure. This level is not a fit for travellers who require mobility assistance devices.

### **Travel with an average of 18 people (maximum of 24).**

If you require a walker or wheelchair, or have difficulty walking, you may not be able to access some of the areas on this tour and may want to consider an alternate tour with us. Our Client Care Agents can provide additional information or assistance to help you determine the perfect trip for you.

If you require any special assistance while on tour, please make us aware at time of reservation so the necessary request form can be sent to your attention.

From mid-June to mid-September, temperatures can easily reach 95 degrees Fahrenheit.

Museum visits and shopping may be affected by observance of religious or local holidays such as Ramadan and Eid. If travelling during the month of Ramadan, the order of some features will vary, and some meal experiences may be replaced with meals in the hotel instead of local restaurants/venues. Some shops on the street may also be closed. Travelling during Ramadan offers a unique chance to immerse yourself in local culture, witness spiritual traditions, bond with communities during *iftars*, explore diverse cuisine, enjoy quiet serenity, and experience hospitality and generosity from locals. Ramadan observances are from January 27 - February 28, 2028. Eid will take place February 26-27, 2028.

Some restaurants in Morocco don't serve alcohol due to cultural practices.

\*Due to Rick's Café's high demand and limited space, the dinner may be replaced by lunch.

\*\*The Rabat city tour can change due to royal or government official business.

The fully equipped Berber-style tents offer beds, linens, pillows, a flush toilet, running water, shower, and solar lighting to make for an authentic yet enjoyable stay in the desert.

Due to luggage size and weight restrictions, please bring an overnight bag for the 2-night stay in the Sahara. Your main luggage will be stored during this stay.

Single accommodations are limited and are available on a first-come, first-served basis. Single rate subject to change based on availability.

For air-inclusive reservations, the name provided at time of booking must match your government-issued ID that will be used during travel. Name changes are subject to penalties.

Please be advised, many airlines do not provide advance seat assignments until check-in at the airport. Advance seating will be subject to the airline's terms and conditions.

Prepaid tipping is not available on our tours therefore payment of customary end-of-trip gratuities for your Tour Manager, driver, hotel housekeepers, and cruise ship waitstaff should be handled individually when applicable during the course of your tour.

Economy air rate and schedule are applicable for groups of 10 or more travelling on the same flights and dates.

## **Travel Requirements:**

Documentation is required by foreign governments for all trips outside Canada. You should visit Global Affairs Canada at <https://travel.gc.ca/> for general information about passports and visa requirements. Some countries require a visa in addition to a valid passport for entry, so it is important that you check with the appropriate foreign consulate or embassy for specific entry requirements and details you need to know regarding how and when to obtain the visa. Please remember the possession of valid passports and necessary visas are the responsibility of each traveller. If you would like assistance in ensuring you have the proper visa(s) for your trip outside of Canada, we would be happy to refer you to a company that can assist you.

We strongly recommend that you have a valid passport (with seven-month validity) for all travel outside Canada.

Please be advised transit visas may be required if connecting through a country on route to your final destination.

### **INSURANCE**

When travelling outside Canada, health insurance is required. Contact your booking agent for more details.

### **TRAVEL CONDITIONS**

There may be different living standards and practices and different standards and conditions with respect to the provision of services and accommodations outside of Canada.

Collette will provide all necessary information, updates, and supporting documents for your travel requirements, including visa and Electronic Travel Authorizations (ETAs), if required, approximately 60-90 days prior to your departure.

**A deposit of \$698 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the seat reduction date of February 17, 2027 are based upon availability. Final payment due by June 25, 2027. Deposits are refundable up until February 24, 2027.**

BC Reg. #23337; Travel Industry Council of Ontario Reg. # 3206405

**For important reservation information visit  
<https://gateway.gocollette.com/link/1431534>.  
You can also find this information on your tour documents.**

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BOOKING NUMBER: 1431534  
DEPARTURE DATE: September 23, 2027

TOUR: Colours of Morocco  
GROUP NAME: Pauwels Travel Bureau Ltd

### Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

*Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.*

Children under the age of 18 **MUST** be accompanied by an adult.

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### Marrakech

#### Cycle & Savour Marrakech

**\$205 CAD**

Pedal through the vibrant heart of Marrakech before savouring an authentic Moroccan feast. Glide past the bustling medina, weaving through narrow alleys alive with colourful souks, artisan workshops, and the heady aroma of spices. Feel the pulse of daily life as you pass street vendors, traditional bakeries, and lively squares where locals gather. This active yet serene adventure combines cultural immersion, scenic discovery, and genuine gastronomy, creating an unforgettable evening in the Red City. *Duration: Approximately 3 hours.* Please note a minimum of 2 passengers is required. Transportation is included.

### Fes

#### Volubilis & Vineyard with Lunch

**\$177 CAD**

Discover Volubilis (UNESCO). Dating back to the 3rd century B.C., this site was an integral outpost for the Roman Empire, and well-preserved Roman remains still stand here today. Continue your journey through Moroccan history, and get ready to taste the vintages. Between the desert climate and Moroccan cultural norms regarding alcohol, wine production may not be top of mind. With a visit to these locally owned vineyards and an included lunch, surrounded by cypress and olive trees, we will end our day having experienced a lesser-known side of Morocco. *Duration: Approximately 8 hours.* Please note a minimum of 10 passengers is required. Transportation is included.

This form is intended for use by the Group Leaders only. Please note that Collette is unable to process this form

A deposit of \$698 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the seat reduction date of February 17, 2027 are based upon availability. Final payment due by June 25, 2027. Deposits are refundable up until February 24, 2027.

**YOUR INFORMATION:**

Clearly print your full name (first/middle/last) as it appears on your government issued travel documentation.

**IMPORTANT:** In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_

Nickname: \_\_\_\_\_ Gender: ( ) Male ( ) Female Date of Birth: month \_\_\_\_\_ day \_\_\_\_\_ year \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone: ( ) \_\_\_\_\_ Cell: ( ) \_\_\_\_\_ Email Address: \_\_\_\_\_

Should you become ill or injured, whom should we contact (not travelling with you): \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

**ROOMING WITH:**  Check if address is the same as Passenger #1

First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_

**AIR GATEWAY:** Departure airport for this tour: \_\_\_\_\_

Air Seat Request: ( ) Aisle ( ) Window ( ) Next To Travelling Companion

Collette cannot guarantee your seat preference. If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times.

Please be advised, when travelling as part of a group, many airlines do not provide seat assignments. Preferred seating may be available for an additional charge.

Please reserve an upgrade to Elite Airfare for an additional rate of:  Premium Economy \$2,990  Business Class \$7,990

**Service is limited and not available on all flights or carriers. Other restrictions may apply. Please note: if you purchase an upgrade, we cannot guarantee the same flight schedule as the group. Upgraded class of service is for the international portion of the journey only.**

**Elite Air pricing (Premium Economy, Business Class, or First Class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.**

Are you willing to separate from the group air schedule to accommodate your upgrade request? ( ) Yes ( ) No

"Federal law forbids carriage of hazardous materials such as aerosols, fireworks, lithium batteries & flammable liquids aboard the aircraft in your checked or carry-on baggage. A violation can result in 5 years' imprisonment and penalties of \$250,000 or more. Details on prohibited items may be found on TSA's "prohibited items" web page: <http://www.tsa.gov/traveller-information/prohibited-items>."

**TRAVEL PROTECTION:** ( ) Yes, I wish to purchase travel protection \$849 ( ) No, I decline

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's travelling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,500 for certain covered reasons. See Part B for details.)

**EXTENSION:** I wish to purchase "4-Night Northern Morocco: Chefchaouen & Tangier" ( ) Yes ( ) No

**PLEASE MAKE CHEQUES PAYABLE TO:** Pauwels Travel Bureau Ltd



40 Queen Street South  
Mississauga ON L5M 1K3  
Phone: 1-866-358-0333

**TOUR:** Colours of Morocco  
**GROUP NAME:** Pauwels Travel Bureau Ltd

**DEPARTURE DATE:** Sep 23, 2027  
**BOOKING NUMBER:** 1431534

### AVAILABLE PREPAID OPTIONS

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first served basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change. Children under the age of 18 MUST be accompanied by an adult.

**PASSENGERS NAME:** (Please submit a separate form for each passenger)

Salutation: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_ Nickname: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print EXACTLY as it appears on Passport) (Jr., Sr.)

✓	Option	Price Per Person (CAD)
	Cycle & Savour Marrakech	205.00
	Volubilis & Vineyard with Lunch	177.00

# Extend your holiday with

## Optional 6 Days 4-Night Northern Morocco: Chefchaouen & Tangier Pre Tour Extension

Per Person Rates: \$2,399.00 CAD double, \$2,999.00 CAD single, land only

6 Meals: 4 Breakfasts, 1 Lunch, 1 Dinner

### Day 1: Overnight Flight

Travel on your overnight flight to Casablanca, Morocco.

### Day 2: Casablanca, Morocco

Arrive in Casablanca today! The best representation of modern Morocco, Casablanca's Moorish buildings meld French-colonial design with traditional Moroccan style. From your hotel, get acquainted with this coastal city, once an ancient pirates' lair. Depending on your flight arrival time, join your Tour Manager and fellow travellers this evening for a welcome reception.

### Day 3: Casablanca - Chefchaouen

Spend the day travelling to Chefchaouen, the "Blue City" situated in the Rif Mountains. A photographer's paradise, Chefchaouen's narrow, steep cobblestone streets and red-walled *kasbah* are remarkable sights. The vibrant, blue-washed buildings create a serene and picturesque atmosphere and invite leisurely strolls. *Today breakfast and dinner will be included.*

### Day 4: Chefchaouen - Akchour - Chefchaouen

Explore Chefchaouen with your Tour Manager today. See the 15th-century *kasbah* and the town's Grand Mosque. Explore the narrow lanes and walk by the many handicraft shops, where you can find the wool garments and woven blankets that are unique to this region. After your city tour, a less than an hour's drive brings you to Akchour. Enjoy a taste of local dishes during an included lunch and discover this little village, a hidden gem nestled in the Rif Mountains known for its breathtaking natural beauty and serene ambiance. Return to Chefchaouen for a free evening. *Today breakfast and lunch will be included.*

### Day 5: Chefchaouen - Tetouan - Tangier

Say farewell to the "Blue City" and head to Tangier today. Stop in Tetouan and learn about Spanish influence in northern Morocco during a city tour that includes a visit to the old *medina*, a UNESCO World Heritage Site. Arrive in Tangier in the early afternoon and get a glimpse of this port town before going to your hotel. *Today breakfast will be included.*

### Day 6: Tangier - Casablanca

Start your day with a guided tour of Tangier, the main port city of northern Morocco and the gateway between Europe and Africa. Visit the old town and the American Legation Museum for a better understanding of diplomatic relations between the U.S. and Morocco. Then, travel like a local aboard a train to Casablanca to join the main tour and continue your Moroccan adventure. *Today breakfast will be included.*

### Important Tour Extension Information:

**The overall activity level of this extension is a level 3.** This means walking and standing for longer periods of time (2-3 hours) isn't a big deal for you. You can navigate hills and uneven ground, climb into various modes of transportation (tuk-tuk, cable car, zodiac, etc.), and could possibly anticipate changes in elevation. Walking four miles over the course of a day is very doable as is climbing 3 flights of stairs. You can handle altitudes between 6,000 and 9,000 feet. You can expect some longer days balanced with free time. This level is not a fit for travellers that require mobility assistance devices.

**Fully-guided** extensions are a great way to explore a new destination. Enjoy sightseeing and local experiences led by a Tour Manager or local expert.

We reserve the right to cancel this extension if a minimum of 4 travellers is not met to operate.

Extensions are subject to availability and applicable charges at time of request.

If you require any special assistance while on tour, please make us aware at time of reservation so the necessary request form can be sent to your attention.

Single accommodations are limited and are available on a first-come, first-served basis. Single rate subject to change based on availability.

Air inclusive rate is valid for travellers who have purchased our air package for the full tour, depending on the air schedule selected. Rate may vary for those who have purchased their own air.

For air-inclusive reservations, the name provided at time of booking must match your government-issued ID that will be used during travel. Name changes are subject to penalties.

### Tour Extension Travel Requirements:

Collette will provide all necessary information, updates, and supporting documents for your travel requirements, including visa and Electronic Travel Authorizations (ETAs), if required, approximately 60-90 days prior to your departure.



## Special Needs Form

Please complete this form, sign and return it to us within 14 days of receipt.

Email [TravelOperations@collette.com](mailto:TravelOperations@collette.com)

Fax 401.727.4745

Mail Collette: Travel Operations

40 Queen St. S.

Mississauga, ON, L5M 1K3

### TRAVELLERS NEEDING SPECIAL ASSISTANCE

You must report any disability requiring special attention to Collette at the time the reservation is made. Collette will make reasonable efforts to accommodate the special needs of our participants. Such participants, however, should be aware that the Americans with Disabilities Act is inapplicable outside of the United States and facilities outside the United States for disabled individuals are limited. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Collette nor its personnel, nor its suppliers, may physically lift or assist clients into transportation vehicles. If a traveller thinks he or she might need assistance during a trip, he or she should call Collette to determine what assistance might reasonably be given. Collette cannot provide special individual assistance to tour members with special needs for walking, dining, or other routine activities. Internationally, a great deal of walking may be necessary to fully enjoy the destination. Travellers should be in good health and must be able to walk reasonable distances. In some areas, travellers may be required to walk on uneven ground, cobblestone streets or raised thresholds.

***\*To request a wheelchair accessible room on a cruise, the traveller or person sharing the room must have a recognized disability that alters a major life function and requires the use of a mobility device and the use of the accessible features provided in the wheelchair accessible stateroom. The cruise company may take appropriate action against someone who has reserved or purchased such a stateroom fraudulently. Action may include but is not limited to removal from the stateroom to a non-accessible accommodation up to denial of boarding.***

Reservation # \_\_\_\_\_

Name: \_\_\_\_\_ Male or Female  
(circle one)

Are you travelling with a wheelchair? Yes No

If you answer "YES"

- Does your wheelchair collapse? Yes No
- Can you stand and climb steps to board the coach without it? Yes No
- Are you capable of lifting your own wheelchair? Yes No

If you are not capable of lifting your own wheelchair who will provide assistance?

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*This form cannot be processed without the dimensions of your wheelchair:*

Height \_\_\_\_\_ Length \_\_\_\_\_ Width \_\_\_\_\_

Are you travelling with a walker? Yes No

If you answer "YES"

- Does your walker collapse? Yes No

*This form cannot be processed without the dimensions of your walker:*

Height \_\_\_\_\_ Length \_\_\_\_\_ Width \_\_\_\_\_

*Tour Managers and drivers do not provide assistance lifting, pushing or carrying wheelchairs or walkers. Motorized scooters are not permitted on tour.*

Are you requesting any hotel room accommodations? Yes No

If "YES" Please indicate if one or more of the following is required in the washroom.

- Walk-in shower Yes No
- Grab bars Yes No
- Raised toilet seat Yes No

*Please provide any details in reference to the nature of your request.*

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Most hotel rooms that can accommodate the request will be equipped with only 1 bed.

**Do you understand and accept?** Yes No

Collette cannot guarantee the availability of such rooms as many hotels have a limited number of rooms that are equipped with the above accommodations.

Are you travelling with an oxygen tank? Yes No

If you answer "YES"

- You must contact the airline directly to arrange transportation of the oxygen on the plane. Oxygen requests vary by airline and location and can take up to 2 weeks to request.
- You are responsible for supplying your own electrical cords, and converters as needed.

This form must be remitted within 14 days of receipt for any special needs accommodation request.

*Collette cannot provide special individual assistance to tour members with special needs for walking, dining, or other routine activities and motorized scooters are not permitted on tour.*

The Americans with Disabilities Act only applies in the United States. Many international destinations cannot accommodate passengers' requests. Collette will make all reasonable efforts to accommodate the special needs of tour participants, but we cannot guarantee that all requests will be honoured on international destinations.

Collette also regrets that it cannot provide individual assistance to a tour member with special needs for walking, dining, or other special personal needs. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable and totally responsible for the assistance.

I have read and understand the above:

**Signature:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

**Internal Use Only**

Reason: \_\_\_\_\_

Tour: \_\_\_\_\_ Reservation # \_\_\_\_\_

TS/Group: \_\_\_\_\_

Tour Date: \_\_\_\_\_